Bronco Bookstore Return Policies

Hastings College Textbook Return Policy

- Textbook must be returned 72 hours (3 days) after the date of purchase to receive a full refund. Refund will be returned in the same form of payment.
- All receipts need to be on hand at the time of the return transaction. Return receipts include: register receipt and credit card receipt (if applicable).

Hastings College dropped class textbook return policy

- All textbooks being returned post the 72 hour (3 days) policy must be accompanied by a copy of your new course list, via MyHC or a Drop Slip administered by the Registrar’s Office.
- The cutoff for drop class textbook returns is 10 days after the semester has started.
- All receipts need to be on hand at the time of the return transaction. Return receipts include: register receipt and credit card receipt (if applicable).

Wrong book return policy

- If there has been a mix-up and the wrong textbook has been purchased, the regular return policy will ensue. If the mix-up has not been noticed until after the 72 hour (3 days) policy, the textbook may not be returned, but it can be exchanged for another textbook.
- All receipts need to be on hand at the time of the return transaction. Return receipts include: register receipt and credit card receipt (if applicable).

Missed all textbook return dates?

- Please hold on to your textbook until the buyback of textbooks takes place during finals week.
- Buyback is always during finals week of Fall and Spring semesters.

General Merchandise Return Policy

- A receipt is required for all general merchandise returns & exchanges.
- All in-store or online returns must be new, unused, & contain all the original packaging, accessories, and tags attached.
- All refunds will be issued to the original form of payment.