

# **Bronco Bookstore Return Policies**

## **Textbook Return Policy**

- Only textbooks returned during the first two weeks of the semester (add class period) will be eligible to receive a full refund.
- Textbooks may be exchanged for other textbooks through the end of the fourth week of the semester (withdraw with no notation period).
- All refunds will be returned in the same form as payment.
- All receipts need to be on hand at the time of the return/exchange transaction. Return receipts include: register receipt and credit card receipt (if applicable).
- New books must be in new condition (clean/wrapped).

## **Missed All Textbook Return/Exchange Dates?**

- Please hold on to your textbook until the buyback of textbooks takes place during finals week.
- Buyback is always during finals week of Fall and Spring semesters.

## **General Merchandise Return Policy**

- A receipt is required for all general merchandise returns & exchanges.
- All in-store or on-line returns must be new, unused, & contain all the original packaging, accessories, and tags attached.
- All refunds will be issued in the original form of payment.